



BACKUP & RECOVERY

YOUR COMPLETE SOLUTION FOR BACKUP & RECOVERY

An IT disaster can strike at any time so preparation is key. An effective backup and recovery solution is critical to protect your customers and ensure business continuity.

Backup & Recovery is business class protection of your customers' servers and workstations, fully integrated with your RMM dashboard. It allows you to back up and recover at a file-, application-, or systems level - for both physical and virtual machines. Backup & Recovery can be managed with an easy-to-use, secure, multi-tenant console that requires minimal effort to access both backup and recovery statistics. This makes the product easy to use and easy to deploy.

BACKUPS MADE EASY

- **1 copy local, 1 copy remote** – Full hybrid-cloud allows use of any on premise storage or our cloud storage.
- **Faster backups** – Speed up backups of large files, applications, and databases by automatically tracking changes at a block level in between backups.
- **Store data longer** – Extend beyond the standard retention model and help ensure compliance with regular permanent archives.
- **Virtual system support** – VMware ESX and Hyper-V platforms are natively supported.
- **Full system protection** – Recover an entire image with a local copy of data or restore directly from the cloud with automatically backed up OS boot up environment, system state, applications, and data.
- **Bandwidth throttling** – Restrict bandwidth use during business hours so users are not impacted by backup or restore operations.

RAPID RESTORES

- **Restore quickly** – The application automatically selects the fastest restore location: local or cloud.
- **Move less data** – Automatically recover only corrupted portions of files & databases, moving less data to achieve faster restores.

- **Be ready for disasters** – Continuous recovery automatically updates a standby server after each backup session of the live server, meaning you can failover in minutes.
- **Exchange restore** – Restore Exchange environments at a granular file or full database level.
- **Virtual disaster recovery** – Physical or virtual server can be restored to a virtual machine. VMware, Hyper-V, Azure, and Amazon virtual machines are supported.
- **Bare Metal Recovery** – Recover entire servers or workstations from a bootable USB in a single pass, even to dissimilar hardware.

OUTSTANDING SECURITY

- **27001 certified** – The highest standard in data management.
- **End-to-end encryption** – All backups are encrypted on the production machine, then transferred over secure connections to the cloud. Data is only decrypted during a recovery at the business's site.
- **Advanced Encryption Standards (AES)** – All data encrypted with AES 128 or 256-bit encryption in motion and at rest.
- **Globally distributed data centers** – We use multiple SSAE-compliant and ISO-certified data centers globally.
- **Password protection** – Leverage client-side password protection to restrict changes or limit functions to restores only